

Frequently Asked Questions

- **How much does it cost?** Nothing! All MD Project Firstline training sessions are free.
- **Who is eligible?** Frontline healthcare workers and environmental services staff in Maryland healthcare settings. We encourage leadership to team up with staff in these sessions!
- **Do you set up the Escape Room at my facility?** Yes, we bring the fun to you.
- **What topics does the Escape Room cover?** Hand Hygiene, Source Control, Personal Protective Equipment, Cleaning and Disinfection. We recommend selecting at least TWO topics, to provide enough puzzle solving and code cracking to make this a fun activity for your staff.
- **How long does it take?** It takes 30 minutes for us to set up the activities, your staff will need 1 hour to cover 2 topics or 2 hours to cover 4 topics, then 30 minutes for us to clean up.
- **We won't have time for all 4 topics. Can we book for more than 1 day?** Yes, we can break up the sessions on different dates.
- **Can we do the training again?** Yes, we can come back to cover different topics or to include different team members. We recommend you book as soon as possible. The Escape Room is popular.
- **How many staff can be trained at once?** We recommend teams of no more than 6 staff but up to two teams can participate at a time. Please talk to us if you have more than 12 staff who want to participate.
- **Will this work if our facility has employees on different shifts?** MD Project Firstline can deliver up to two sessions in a single day. We can also schedule multiple days of training to accommodate your staff.
- **Are there any special room requirements?** We will need access to a sink to demonstrate proper handwashing if you choose the Hand Hygiene training. If a sink is not available in the room, a nearby restroom will work just as well. The other stations can be set up in any room that provides enough space for your teams to move around a bit.



Still have questions? Email us at mdfirstline@hqi.solutions.