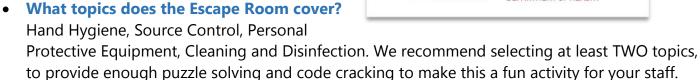


Frequently Asked Questions

- How much does it cost? Nothing! All MD Project Firstline training sessions are free.
- Who is eligible? Frontline healthcare workers and environmental services staff in Maryland healthcare settings. We encourage leadership to team up with staff in these sessions!
- Do you set up the Escape Room at my facility? Yes, we bring the fun to you.



- How long does it take? It takes 30 minutes for us to set up the activities, your staff will need 1 hour to cover 2 topics or 2 hours to cover 4 topics, then 30 minutes for us to clean up.
- We won't have time for all 4 topics. Can we book for more than 1 day? Yes, we can break up the sessions on different dates.
- Can we do the training again? Yes, we can come back to cover different topics or to include different team members. We recommend you book as soon as possible. The Escape Room is popular.
- **How many staff can be trained at once?** We recommend teams of no more than 6 staff but up to two teams can participate at a time. Please talk to us if you have more than 12 staff who want to participate.
- Will this work if our facility has employees on different shifts? MD Project Firstline can deliver up to two sessions in a single day. We can also schedule multiple days of training to accommodate your staff.
- Are there any special room requirements? We will need access to a sink to demonstrate proper handwashing if you choose the Hand Hygiene training. If a sink is not available in the room, a nearby restroom will work just as well. The other stations can be set up in any room that provides enough space for your teams to move around a bit.



Still have questions? Email us at mdfirstline@hqi.solutions.